

Ugly Mugs Puppy Health Guarantee

Initial Health Guarantee: This puppy is sold on a three day trial basis. Within three business days of pick up, delivery, or shipment to your location you may opt to have the puppy examined by your veterinarian. If dissatisfied with your puppy, and upon providing us with a written explanation from your veterinarian defining the medical condition, you may return the puppy for a replacement puppy, or a full refund of the purchase price with the following stipulations:

- The return of the puppy is required within three days of notifying us of your intent to return.
- When returned, the puppy must be in the same condition as when picked up, delivered, or shipped to your location. Any evidence of neglect will result in the forfeiture of the option to receive a replacement puppy or a refund of the purchase price.
- The purchaser of the puppy is responsible for all veterinary charges and shipping costs. The sale of this puppy is considered final if we are not contacted within the initial three day trial period.

Hereditary Orthopedic Disease: This puppy is guaranteed to be free from hip dysplasia, patellar luxation, and elbow dysplasia until 36 months of age if the stipulations listed below are met. The OFA (Orthopedic Foundation for Animals) will be the sole determiner. In the case of suspected orthopedic disease, buyer's veterinarian must submit the appropriate x-rays to the Orthopedic Foundation for Animals (OFA) at the buyer's expense for a final determination.

Hereditary Eye Defects: This puppy is guaranteed to be free from Progressive Retinal Atrophy, Dry Eye Syndrome, Bilateral Cataracts, and Entropion until 24 months of age. A CERF (Canine Eye Registration Foundation) certified veterinarian must confirm Progressive Retinal Atrophy. The other eye issues described may be diagnosed by your regular veterinarian.

Demodectic Mange and Auto-Immune Disorders: This puppy is guaranteed to be free from hereditary auto-immune disorders leading to demodectic mange and other skin conditions until the age of 24 months.

Respiratory System Defects: This puppy is guaranteed to be free from hereditary defects leading to Tracheal Collapse, Elongated Soft Palate or Stenotic Nares until the age of 36 months.

Pug Dog Encephalitis: This puppy is guaranteed to be free from Pug Dog Encephalitis until the age of 36 months.

Hypothyroidism: This puppy is guaranteed to be free from congenital hereditary thyroid disorder until the age of 36 months.

Stipulations - To be covered by our guarantee the following stipulations apply:

- Failure by the owner to spay or neuter the puppy by the time is six months of age voids all guarantees.
- The dog must not have sired or whelped a litter of puppies.
- The dog must be owned by the person/persons that originally purchased it from Mike and Diana Boni.
- The dog must show no evidence of neglect, abuse, disease, fever, viral and bacterial build up, improper nutrition, injury or accidents contributing to non-genetic hip or eye defects.
- The dog must have been maintained at an appropriate body weight and condition.
- The dog must have received appropriate basic veterinary care including vaccinations and parasite control.
- The dog must be kept primarily indoors in a non-smoking environment.

Procedural Requirements - In the event of suspected occurrence of any conditions specifically covered in this guarantee, please follow the procedural requirements below:

1. Notify us by phone, mail, or e-mail.
2. Diagnosis of the condition must have been confirmed or made by a third party (OFA) or specialist veterinarian as described above or else by the buyer's usual licensed veterinarian.
3. The buyer will present Mike and Diana Boni with written description of the condition from his or her veterinarian on letterhead.
4. Mike and Diana Boni reserve the right to require the buyer's veterinarian to discuss his/her findings with the veterinarian of our choice.
5. To receive a replacement puppy or refund, buyer must provide a letter from the buyer's veterinarian stating that:
 - the dog has been spayed or neutered (if over the age of six months)
 - has received appropriate basic veterinary care such as vaccinations and parasite control
 - is at an appropriate body weight and condition
 - appears to have been kept in a non-smoking environment.

Fulfillment of Guarantee:

Should all stipulations and procedural requirements described above be fulfilled, the buyer may choose to either:

- Return the dog to Ugly Mugs Pugs at his or her expense and receive a replacement puppy of equal value as soon as one becomes available

OR

- Submit veterinary bills associated with the treatment of the medical condition for which the guarantee is invoked. Ugly Mugs Pugs will remit a sum of up to 50% of the puppy's original purchase price directly to the treating veterinarian exclusively for treatment of conditions covered by this guarantee. Expenses involved in the diagnoses of these conditions are NOT covered in this guarantee.

If any of the above procedural requirements and/or stipulations are violated this guarantee will become null and void. This guarantee includes, but is not limited to the stipulations (examples) listed above. We offer no other guarantees or warranties expressed or implied.

The (sex) puppy covered by this guarantee was born on (date) and purchased for the sum of (amount) by (buyer name(s))

Mike or Diana Boni/Ugly Mugs Pugs Date

Purchaser Date

Purchaser will be given two copies of this guarantee. He/she must sign both copies and return one to Ugly Mugs Pugs with in 30 days of the date purchaser received the puppy. If Ugly Mugs Pugs does not receive a copy with in the stated time frame, this contract is null and void.